Symbio Wildlife Park: Terms & Conditions

Bluey & Bingo – Season Pass Holder Reservation Terms & Conditions

1. Reservation only
   The Bluey & Bingo Season Pass Holder Reservation is a free reservation and is not an admission ticket.

2. Valid Season Pass required
   Entry to Symbio Wildlife Park for Season Pass Holders requires the presentation of a valid Symbio Season Pass at the admission gate on the day of the event.

3. Reservation does not provide admission
   A reservation confirmation, booking reference, QR code or other confirmation received through this booking process does not provide admission to the event on its own.

4. Both documents must be presented
   Season Pass Holders must be able to present:

   - their Bluey & Bingo Season Pass Holder Reservation confirmation; and
   - their valid Symbio Season Pass

at admission.

5. No valid Season Pass, no Season Pass Holder entry
   If a guest is unable to present a valid Symbio Season Pass at admission, their Season Pass Holder Reservation will not entitle them to free entry.

6. One reservation does not replace a Season Pass
   The reservation does not replace, extend, reactivate or otherwise provide the benefits of a Symbio Season Pass.

7. Season Pass eligibility
   Reservations are available only to eligible current Symbio Season Pass Holders. Season Passes must be valid on the date of the Bluey & Bingo event.

8. Reservation numbers and event capacity
   Season Pass Holders are asked to make a reservation so that Symbio can plan for attendance and manage event capacity. A reservation should only be made if the Season Pass Holder intends to attend.

9. Reservation is not transferable
   The reservation is linked to the Season Pass Holder who made the booking and cannot be transferred to another person who does not hold a valid eligible Symbio Season Pass.

10. No double admission
    A Season Pass Holder cannot use a Season Pass Holder Reservation as a separate admission entitlement in addition to their Season Pass. The reservation is solely used to record and manage attendance.

11. Event conditions
    Attendance at Bluey & Bingo remains subject to Symbio Wildlife Park's general conditions of entry and any event-specific requirements communicated by Symbio.

12. Event changes
    Symbio Wildlife Park reserves the right to make reasonable changes to event arrangements where required for operational, safety or other legitimate reasons. Any applicable consumer rights are not affected by these terms.

13. Acceptance of these terms
    By making a Season Pass Holder Reservation, the customer confirms that they understand that the reservation does not provide admission and that a valid Symbio Season Pass must be presented on arrival.